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BlackpoolCouncil

10 April 2015

To: Councillors Green, Hunter and Hutton

The above members are requested to attend the:

LICENSING PANEL

Thursday, 23 April 2015 at 11.00 am Solaris Centre, New South Promenade

AGENDA

1 APPOINTMENT OF CHAIRMAN

To appoint a Chairman for the meeting.

2 DECLARATION OF INTEREST - LICENSING

Members are asked to declare any interests in the items under consideration and in doing so state:-

(1) the type of interest concerned

(2) the nature of the interest concerned; and

(3) whether they have or have not sat on a Planning Committee which has previously considered a planning application in respect of a licensed premises which is also subject to consideration for a premises licence as part of the agenda for this meeting.

If any Member requires advice on declarations of interests, they are advised to contact the Head Democratic Governance in advance of the meeting.

(Members are asked to also pay particular attention to the guidance sheet on interests supplied with the agenda).

3 PROCEDURE FOR THE MEETING

The Chairman of the Panel will summarise the procedure and announce the equal maximum amount of time for each party to speak for the hearing.

A. Items 1 and 4 (b) will be undertaken in private session by the Panel and not in the Meeting Room.

B. Items 2, 3, 4(a) and 4(c) will be recommended to the Panel to be held in public.

C. The Panel may decide to exclude the public from all or part of a hearing where it considers that the public interest in so doing outweighs the public interest in the hearing, or that part of the hearing, taking place in public. (This includes a party and any person assisting or representing a party)

4 APPLICATION FOR THE REVIEW OF A PREMISES LICENCE- STALL 13 ABINGDON MARKET (Pages 1 - 76)

a. APPLICATION AND REPRESENTATIONS SUBMITTED. To consider the attached report

b. DETERMINATION OF THE APPLICATION FOR THE REVIEW OF A PREMISES LICENCE-Stall 13 Abingdon Market

c. ANNOUNCEMENT OF THE DECISION FOR THE APPLICATION FOR THE REVIEW OF A PREMISES LICENCE- Stall 13 Abingdon Market

Venue information:

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

Other information:

For queries regarding this agenda please contact Lennox Beattie, Executive and Regulatory Manager, Tel: 01253 477157, e-mail lennox.beattie@blackpool.gov.uk

Copies of agendas and minutes of Council and committee meetings are available on the Council's website at <u>www.blackpool.gov.uk</u>.

Report to:	Licensing Panel
Relevant Officer:	Sharon Davies, Head of Licensing Services
Date of Meeting :	23 rd April 2015

APPLICATION TO REVIEW A LICENCE – STALL 13 ABINGDON STREET MARKET.

1.0 Purpose of the report:

- 1.1 Stall 13 Abingdon Street Market, Blackpool has the benefit of a Premises Licence permitting the sale of alcohol for consumption off the premises Monday-Saturday 09.00 – 17.00, Sunday 10.00 – 16.00. The Licence Holder and DPS is Kailasben Gandhi
- 1.2 On 4th February 2015, the licensing service received an application to review the licence on the grounds of prevention of crime and disorder and public safety.
- 1.3 The review application was submitted by Weights and Measures. Representations have been received from the Licensing Authority, Health and Safety and a member of the public.

2.0 Recommendation(s):

2.1 The Panel is requested to determine the review application.

3.0 Reasons for recommendation(s):

- 3.1 This application must be determined by a panel.
- 3.2a Is the recommendation contrary to a plan or strategy adopted or No approved by the Council?
- 3.2b Is the recommendation in accordance with the Council's approved Yes budget?
- 3.3 Other alternative options to be considered:

None, once a review application has been submitted, it must be considered by the Licensing Panel.

4.0 Background Information

4.1 Local policy considerations None

4.2 National policy considerations

Section 11 reviews is relevant in particular:

11.20 – In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action should generally be directed at these causes and should always be no more than an appropriate and proportionate response.

4.3 If a suspension or revocation is being considered 11.23 should be taken into account "it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence."

The panel have the following powers:

- 1. Take no action
- 2. Modify the conditions of the licence (by adding removing or varying conditions)
- 3. Exclude a licensable activity from the licence
- 4. Remove the DPS
- 5. Suspend the licence for up to three months
- 6. Revoke the licence.

4.4 **Observations**

The licence has the following conditions endorsed on the licence:

Annex 1 - Mandatory conditions

- 1 No supply of alcohol may be made under the premises licence
 - a) At a time when there is no designated premises supervisor in respect of the premises licence,

- b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every supply of alcohol under the premise licence must be made or authorised by a person who holds a personal licence.
- 3 The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol. The policy must require individuals who appear to the responsible person to be under 18 year of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

Annex 2 - Conditions consistent with the Operating Schedule

- 1 No entertainment of an adult nature will take place on the premises.
- 2 Alcohol is to be sold only in sealed containers.
- 3 The Licence holder is to support and rigorously enforce the Challenge 21 proof of age policy.

Any person who looks or appears to be under the age of 21 shall be asked to provide identification that they are over the age of 18. The following are the only forms of identification acceptable:

- i. UK photo driving licence
- ii. Passport
- iii. Proof of Age Standards Scheme Card

OR any other nationally or locally approved form of identification which may be introduced in the future. If no suitable identification is provided, sale of alcohol will be refused.

- 4 A refusals book will be kept at the premises.
- 5 All staff to have received suitable training in relation to the proof of age scheme to be applied upon the premises. Records to evidence this will be made available to an authorised officer upon request.

or

- 6 The premises licence holder, Kailasben Gandhi, and her husband will undertake the personal licence holder's course run by Blackpool Council. Such course to be completed by 30th April 2013.
- 7 The licence holder will exclude all persons properly notified to them by the police or other responsible authorities. Exclusions will include the refusal of all alcoholic drinks. Notifications will be given in writing with photographs and will be implemented on service until further notification from the servicing authority.
- 8 CCTV will be installed internally at the premises and will comply with the following:

a) The CCTV system shall be installed, maintained and operated to the reasonable satisfaction of Lancashire Constabulary. The entrance, the till and alcohol fridge areas are to be covered by the system. The system will incorporate a camera covering each of the entrance doors and will be capable of providing an image which is regarded as identification standard.

b) The system will display on any recording the correct time and date of the recording.

c) The system will make recordings during all hours the premises are open to the public.

d) VCR tapes or digital recording shall be held for a minimum of 31 days and 21 days respectively, after the recording is made and ill be made available to the Police or any authorised persons acting for Responsible Authority for inspection upon request.

e) The system will, as a minimum, record images of the head and shoulders of all persons entering the premises.

- 9 A staff member who is conversant with the operation of the CCTV system will be on the premises at all times that the premises is open to the public. This staff member will be able to show police recent data or footage with the absolute minimum of delay when requested. This data or footage reproduction should be almost instantaneous.
- 10 Appropriate signage alerting customers to CCTV recording shall be displayed in conspicuous positions on the premises.
- 4.5 Does the information submitted include any exempt information?

No

4.6 List of Appendices:

Appendix 4a: Application for Review

Appendix 4b: Representations from the Licensing Authority

Appendix 4c: Representations from Health and Safety

Appendix 4d: Representations from the public

5.0 Legal considerations:

- 5.1 Please see local and national policy in the background information.
- 6.0 Human Resources considerations:
- 6.1 None
- 7.0 Equalities considerations:
- 7.1 None
- 8.0 Financial considerations:
- 8.1 None

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LICENSING SERVICE

For Office use only

LalPac Application

No.

Licence Number

PL1772

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE

LICENSING ACT 2003

Review requested by:	Weights and Measures	
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Blackpool will be a Vibrant, Inclusive, Healthy, Safe and Prosperous Town



PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. You may wish to keep a copy of the completed form for your records.

Glen Phoenix of Blackpool Weights and Measures Department

[insert name of person requesting review]

apply for the review of a premises licence under section 51 or apply for the review of a club premises certificate under section 87, of the Licensing Act 2003 for the premises described in part 1 below.

Part 1 – Premises Details

1

Postal address of p	remises or club premises if any	, or if none the ordinance survey	map	refe	rence	e or d	lesci	riptio	n.
	Stall 13, Abingdon Stree	t Market							
Premises Name and Address	Abingdon Street								
	Blackpool	Post Code	F	Y	1		1	D	Е
State the Name of certificate (if know		or the name of the club holdi	ng ti	he cl	ub p	orem	ises		
Kailasben Gandhi									
Premises Licence	or Club Premises Certificate	e Reference Number (if known)	PL1	772	10 0			

Part 2 – Applicant details

	im:	Please tic
1)	an interested party (please also complete sections 2A or 2B below)	
	a) a person living in the vicinity of the premises	
	b) a body representing persons living in the vicinity of the premises	
the second is a	c) a person involved in business in the vicinity of the premises	
	 a body representing persons involved in business in the vicinity of the premises 	
2)	a responsible authority (please also complete 2C below)	x
3)	a member of a club to which this application relates (also complete section 2A below)	

(2A) Individual Applicants (fill in as applicable)

								Please tick
Title:	Mr	Mrs	Miss	Ms	Other	I am 18 years old or over	Yes	No
Forenames						Surname		-
Home address			1. 2. 2. 91					
						Post Code		
Telephone Number						Mobile Number		
E-Mail Address								

(2B) Other Applicant or Representing Body

Name		
Address		
	Post Code	
Telephone Number		
E-Mail Address		

(2C) Responsible Authority applicant

Name	Glen Phoenix of Blackpool Weights and Measures Department									
Address	Number One, Bickerstaffe S Blackpool	Square, Talbot Gateway, Talb	ot Ro	ad,						
	Lancashire	Post Code	F	Y	1		3	A	н	
Telephone Number	01253 478381									

Part 3 – Reason for Review

This application to review relates to the following licensing objective(s):

	Please tick
1) the prevention of crime and disorder	×
2) public safety	x
3) the prevention of public nuisance	
4) the protection of children from harm	

Please state the ground(s) for review (please read guidance note 1 before completing)

The review is brought on behalf of the Licensing Authority following concerns that the Licensing Objectives are not being properly promoted when the premises are selling alcohol.

The circumstances leading to this review are that on the 12th January 2015 the premises were visited by Trading Standards, Health and Safety and the Police as part of a series of routine inspections of off licences. An inspection behind the counter revealed what appeared to be counterfeit bottles of Glen's Vodka that were exposed for sale alongside bottles of genuine alcohol. These bottles, 6 in total, were subsequently seized and sent for examination by the Quality Manager of the Loch Lomand Group, which produces Glen's Vodka. In due course it was confirmed that the seized vodka was counterfeit.

This raises concerns on many levels. Firstly, the position in society held by an operator of an off licence is a trusted one. The selling of counterfeit vodka to the unsuspecting public is a breach of that position of trust. It is safe to say that whoever produces the vodka has little regard for quality control procedures and most people, under the impression that they were buying genuine Glen's vodka, at the genuine price, would not voluntarily drink it. In this respect the activity constitutes a breach of the licensing objective relating to public safety.

In respect of the licensing objective relating to the prevention of crime and disorder, the selling of counterfeit vodka is a clear offence under the Trade Marks Act 1994 and the Food Safety Act 1990. The Home Office published "Amended Guidance Issued under Section 182 of the Licensing Act 2003" dated June 2013, discusses in part 11, Reviews arising in connection with crime. Paragraph 11.27 outlines certain criminal activity that may arise in in connection with licenced premises which should be treated particularly seriously. Eleven examples are given of criminal activity. The last one states, " For the sale of smuggled alcohol or tobacco." It is accepted that the vodka in issue is not smuggled, but if we apply a more liberal interpretation of the guidance, it is within the spirit of the guidance that the sale of counterfeit alcohol should also be treated particularly seriously.

In support of this application I include evidence from Public Protection Officer Steven Ash, the Officer involved in the investigation into the counterfeit vodka. I include his statement as Document 1 and supporting evidence referred to in his statement as Documents 2 - 6 respectively. I also

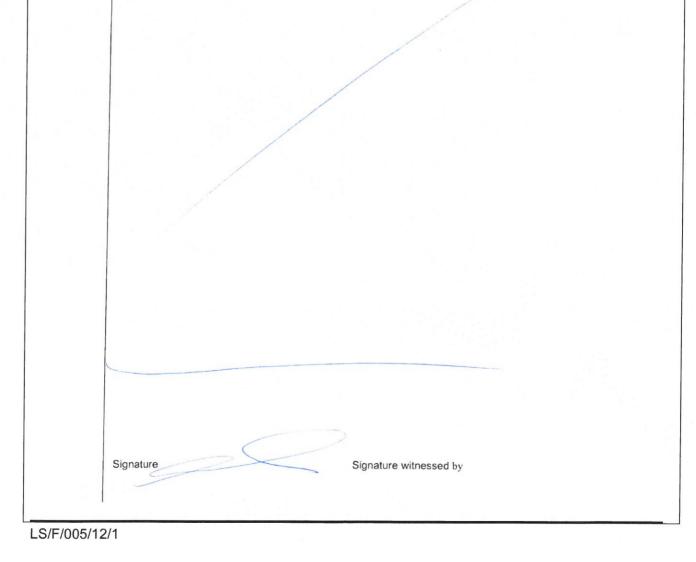
include a photograph of the counterfeit vodka as document 7. At the time of this application the interview referred to has not yet taken place.

nent 1	•
	RESTRICTED (when complete) FORM MG1
	Witness Statement (CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)
	Statement of Steven John Ash
	Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer
	This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.
	Dated the 23r day of January 2015 Tick if witness evidence is visually recorded Signature (supply witness details on rear)
	Signature
	I am the above named and am employed as a Public Protection Officer within the Trading
	Standards (Enforcement) Section of the Public Protection Division. In this role I am authorised
	to enforce the provisions of the Trade Marks Act 1994. On the 12 th January 2015 I was part of
	a multi-agency operation with Blackpool's Health and Safety Section and the Police. We were
	visiting a series of Off Licences to offer advice and inspect their premises as appropriate. At
	13:40 we entered Abingdon News, Unit 13, Abingdon Street Market, Abingdon Street,
	Blackpool. The only person in attendance was the husband of premise licence holder Arvind
	Gandhi. I introduced myself and asked to go behind the counter. I identified the Glen's Vodka
	and visually inspected it for signs of authenticity. There were a few visual clues that
	suggested the vodka was counterfeit. I expressed my concerns to Mr Gandhi and informed
	him that I would be seizing the bottles. As I was in conversation with Mr Gandhi, the premise
	licence holder, Kailashen Gandhi entered the premise. I advised her of my suspicions and
	handed a Code B notice of Powers to Mr Gandhi. I seized the bottles, six in total, and left the
	premises. The bottles were immediately transferred to secure storage and an exhibit to be
	sent to the producer for an opinion was selected and sealed with Tag: 00539228. I produce a
	copy of the Code B Notice of Powers as exhibit SJA/AN/1. On the 13 th January 2015 I sent a
	letter and receipt to Mrs Gandhi, copies of which I produce as exhibits SJA/AN/2 – 3. On the
	14 th January 2015 I sent an exhibit of the seized Glen's Vodka to Tom Taylor, Quality Manager
	of the Loch Lomand Group, which produces Glen's Vodka. On the 21 st January 2015 I
	Signature Signature witnessed by

Continuation of Statement / Interview of Steven John Ash

FORM MG11 PAGE 2

emailed Tom Taylor to confirm that he had received the exhibit. He confirmed he had and that the sample was counterfeit. I produce this email was exhibit SJA/AN/4. Later that day I hand delivered a letter to Abingdon News, where Mr Gandhi was in attendance. I explained that the vodka was counterfeit and that Mrs Gandhi was invited to attend a formal interview. I produce a copy of this letter as exhibit SJA/AN/5.



Do	cu	m	er	۱t	2

Blackpool Council

Trading Standards (Enforcement), Enforcement and Quality Standards Division, 125 Albert Road, Blackpool, Lancs, FY1 4PW Tel: 01253 478381

Address of Premises _

POWERS UNDER WHICH SEARCH IS MADE

Warrant (Copy attached) E Statutory Power Under The mark if 1 74

With written consent of a person entitled to grant entry (only applicable where statutory powers not exercised)

I hereby consent to the Trading Standards Group searching the above named premises

Age _

Signature Name_

Status relative to premises

Name_

OFFICER IN CHARGE OF SEARCH

_ Designation _

Time/Date of Search __

Summary of Officer's Statutory Powers

This notice should only be regarded as a summary as it is impractical to list all powers in full for each statute. The powers will vary between each statute. A copy of the appropriate legislation may be consulted at the above address.

POWER TO ENTER PREMISES AND INSPECT GOODS OR EQUIPMENT CONVERTIGUENTER PREMISES AND INSPECT GOODS OR EQUIPMENT CONSUMER CREDIT ACT 1974, CONSUMER PROTECTION ACT 1987, FAIR TRADING ACT 1973, FOOD SAFETY ACT 1990, GENERAL PRODUCT SAFETY REGULATIONS 1994, HALLMARKING ACT 1975, PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS 1992, POISONS ACT 1972, TRADE MARKS ACT 1994, VIDEO RECORDINGS ACT 1984, CONSTRUCTION PRODUCTS REGULATIONS 1991, WEIGHTS AND MEASURES ACT 1985, THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, THE BUSINESS PROTECTION FROM MISLEADING MARKETING REGULATIONS 2008.

A duly authorised officer may at all reasonable times and on production if so requested of his credentials enter any premises, other than premises used solely as a dwelling and inspect goods. Officers authorsed under the Weights and Measures Act 1985 may inspect and test any weighing or measuring equipment used for trade. They may weigh or otherwise measure or count goods.

TIMESHARE ACT 1992, PROPERTY MISDESCRIPTIONS ACT 1991, ESTATE AGENTS ACT 1979, POISONS ACT 1972.

If an officer has reasonable grounds to suspect an offence has been committed he may at all reasonable times and on production if so requested of his credentials enter any premises to determine whether an offence had been committed

PROCUREMENT OF SAMPLES FOOD SAFETY ACT 1990

An Officer may

- i) purchase a sample of any food or substance capable of being used in the preparation of food
- ii) take a sample of any food or substance appearing to have been sold or intended for sale for human consumption or is found on or in premises which the Officer has power of entry
- iii) take samples from any food source or contact material.
- iii) take samples of articles or substances found on such premises which may be required as evidence in proceedings.

POWER TO REQUIRE OR REQUEST THE PRODUCTION OF BOOKS, DOCUMENTS OR RECORDS PRICES ACT 1974 (AND ABOVE LEGISLATION)

An officer can request the production of documents relating to the business and may make copies

FOOD SAFETY ACT 1990

1

An officer may inspect any records relating to a food business and have access to and inspect any computer which may be used in connection with the records.

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2009. HALLMARKING ACT 1973, VIDEO RECORDINGS ACT 1994, FAIR TRADING ACT 1973. CONSUMER CREDIT ACT 1974, "CONSUMER PROTECTION ACT 1987). ESTAT AGENTS ACT 1979. GENERAL PRODUCT SAFETY REGULATIONS 1994, PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS, PROPERTY MISDESCRIPTIONS ACT 1991, TIMESHARE ACT 1992.

If an Officer has reasonable cause to believe an offence has been committed he may require the production of books or documents ("records) and may make copies.

POWERS OF SEIZURE WEIGHTS AND MEASURES ACT 1985

An officer may seize and detain any weighing or measuring equipment if he has reasonable cause to believe it may be liable to be forfeited

An officer may seize and detain goods or documents that he/she believes may be required as evidence.

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, HALL MARKING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR TRADING ACT 1973 (CONSUMER PROTECTION ACT 1987) (CONSUMER CREDIT ACT 1974)(TIMESHARE ACT 1992) PROPERTY MISDESCRIPTIONS ACT 1991, IESTATE AGENTS ACT 1979) (CONFRAL PRODUCTS SAFETY REGULATIONS 1984) PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOUR REGULATIONS 1982)

If an officer has reasonable cause to believe an offence has been committed he may seize and detain goods in order to ascertain whether an offence has been committed, If an officer believes they may be required as evidence he may seize and detain any goods or documents ('goods or records) (goods, books or documents) (books and documents) (documents). In exercising his right to seize property, the officer may require any person having authority to do so, to break open any container and if that request is not complied with the officer may do it himself.

FOOD SAFETY ACT 1990

An officer may seize and detain any records which he has reason to believe may be required as evidence and where records are kept on computer, may require the production of the records in a form in which they may be taken away

POLICE AND CRIMINAL EVIDENCE ACT 1984 (CODE B).

- Rights of the Occupier/Owner of Property Searches must be made at a reasonable hour unless this might frustrate the purpose of the search. (Taken from Para 5.2 of Code B of the Codes of Practice)
- If any of your property is kept by an officer you are entitled, on request, to be provided with a list or description of the property within the reasonable time. Such applications may be made to the address given above. (Taken from Para 5.8 of Code B of the Codes of Practice)
- If you wish you or your representative will be allowed supervised access to your property so that you can examine it or have it photographed or copied.

Alternatively you may be provided with a photograph or copy. In either case you are responsible for the costs. Access etc will not be allowed if the officer in charge of the investigation believes that this would prejudice the investigation of an offence or any criminal proceedings. (Taken from Para 6.9 of Code B of the Codes of Practice)

Search Warrant

- A warrant authorises an entry on one occasion only. (Taken from Para 5.3 of Code B of the Codes of Practice) 4
- A copy of the warrant should, if practicable, be given to the occupier before the search begins, (Taken from Para 5.8 of Code B of the Codes of Practice)

Search with Consent

- If the occupier is not present, copies of the warrant and this notice should be left in a prominent place. (Taken from Para 5.8 of Code B of the Codes of Practice)
- A duly authorised officer of the Department may enter and search any premises with the written consent of a person entitled to grant entry to the premises. Where practicable the written consent will be recorded on this notice. (Taken from Para 4.1 of Code B of the Codes of Practice)
- 8 Consent to a search must, if practicable, be given in writing on the front of this notice (Taken from Para 4.1 of Code B of the Codes of Practice)
- Consent must not be obtained under duress. (Taken from Para 4.3 of Code B of the Codes
- of Practice) Where consent is withdrawn before the search is completed, the search must stop (Taken from Para 4.3 of Code B of the Codes of Practice)
- If you reside in a lodging house or similar accommodation your landiord can consent to your room or rooms being searched if you are unavailable at the time and the matter is urgent. (Taken from Note of Guidance 4A to Code B of the Codes of Practice)

Compensation for Damage

In appropriate cases, compensation may be payable for damage caused in entering and searching premises and any application should be directed to:-

The Chief Trading Standards Officer at the address above A copy of the Codes of Practice can be consulted at the address above.

J95926 8-11

Document 3

Blackpool Council

Date: 13th January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388 Email: steve.ash@blackpool.gov.uk

Dear Mrs Gandhi

Trade Marks Act 1994

The Blackpool Trading Standards Section enforces the provisions of the above legislation.

On the 12th January 2015 I visited your premises, Abingdon News, Abingdon Street Market, with the Police and Blackpool Council's Health and Safety Section. The purpose of the visit was to carry out a routine multi agency inspection.

On inspection I noticed that selected bottles of Glen's vodka appeared to be counterfeit. Six Bottles were behind the counter and were exposed for sale. These bottles were consequently seized and will be subject to investigation to establish whether they are authentic or not. I enclose a receipt in respect of the seized bottles.

When the investigation into the authenticity of the vodka has been concluded I will be in contact to advise you of the next course of action. In the meantime if you wish to discuss this matter further, please do not hesitate to contact me.

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

Trading Standards Enforcement | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road | Blackpool | FY1 3AH

Contact T: (01253) 478388

W: www.blackpool.gov.uk

Document 4 BLACKPOOL COUNCIL Blackpool BlackpoolCouncil TRADING STANDARDS Lancs FY1-4PW Name: Abingbo News Address: St-El 13 Abingbo Streef McLef, Address: Alizer Streef Blockford Serand Gr Bytes of Aler's Valker meler Trib rates Al 1994 Jespector /Authorised Officer. PPG S Ash 2032 No: LS/F/005/12/1

Document 5

Blackpool Council

Date: 21st January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388 Email: steve.ash@blackpool.gov.uk

Dear Mrs Gandhi

Trade Marks Act 1994

I refer to my previous letter dated the 13th January 2015 and my visit of the 12th January 2015.

During this visit I seized a quantity of Glen's vodka. I have now had conformation that the vodka is counterfeit, it is therefore alleged that you have committed an offence contrary to the Trade Marks Act 1994.

The purpose of this letter is to invite you to attend a formal, tape recorded, interview. The interview will be conducted under caution in accordance with the Police and Criminal Evidence Act and will take place at the Municipal Buildings, Corporation Street, FY1 1NF at 11:00 AM, Friday, 30th January 2015.

The purpose of the interview is to give you a chance to explain your actions and to put forward any defences that you feel may be relevant. I strongly advise you to bring any paperwork that you wish to rely on (invoices etc). Please be aware that any comments you make in response to this letter, in writing or otherwise, will be made under caution. The caution reads -

You do not have to say anything, but it may harm your defence if you do not mention when questioned something which you later rely on in Court. Anything you do say may be given in evidence.

It may be advisable for you to seek independent legal advice whether or not you decide to respond to this letter. If you fail to respond to this letter or you fail to attend for interview, a report will be submitted to the Public Protection Manager for consideration of legal proceedings.

I would also draw your attention to the provisions of Section 34 of the Criminal Justice and Public Order Act 1994, which, under certain circumstances, enables a Court to draw inference from an accused person's failure to mention facts when questioned about a criminal offence.

Trading Standards Enforcement | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road | Blackpool | FY1 3AH Contact T: (01253) 478388 W: www.blackpool.gov.uk

Blackpool Council

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

Trading Standards Enforcement | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road | Blackpool | FY1 3AH

Contact T: (01253) 478388

W: www.blackpool.gov.uk

Document 6

Steven Ash

From: Sent: To: Subject: Steven Ash 21 January 2015 13:07 Tom Taylor RE: Glen's Vodka

Hi Tom,

Thanks very much for that. Yes, I would appreciate two separate statements.

I take your point about getting them tested by our analyst.

Thanks again and best regards,

Steve.

From: Tom Taylor [mailto:tom.taylor@lochlomondgroup.com] Sent: 21 January 2015 12:24 To: Steven Ash Subject: RE: Glen's Vodka

Hi Steve,

I received the bottles that you sent and I can confirm that both are counterfeit and were not produced by our company.

I will provide Section 9 witness statements confirming my findings. Please let me know if require two separate statements as the seizures were from two premises as advised in your covering letter.

I would recommend that you send bottles to your Public Analyst for analysis to make sure that the contents are not detrimental to health.

We can carry out basic analysis in our Lab for strength, colour and other quality parameters etc. but we don't have the specialised equipment required for analysing counterfeit product for methanol, and other harmful chemicals that may be present.

Best regards

Tom Taylor Quality Manager Loch Lomond Group

01290 551211 Work Tom.Taylor@lochlomondgroup.com

7 Laigh Road, Catrine, Mauchline Ayrshire KA5 6SQ

From: Steven Ash [mailto:Steven.Ash@blackpool.gov.uk] Sent: 21 January 2015 11:55 To: Tom Taylor Subject: Glen's Vodka

LS/F/005/12/1

1

Hi Tom,

I recently sent you 2 exhibits of Glen's vodka which I suspected were counterfeit. I just wanted to check that you had received them?

Best regards,

Steve Ash (BA Hons) Public Protection Officer Trading Standards Enforcement | Public Protection Division | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaffe Square | Talbot Road | Blackpool | FY1 3AH

T. 01253 478388 E. <u>steve.ash@blackpool.gov.uk</u>

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LS/F/005/12/1

2



Part 4 – Other relevant information

						Plea	se tick	
						Yes		No
Have you made an application for review relating	g to th	is prem	ises beto	ore?		х		x
	Da	ay	Mc	onth		Ye	ar	1
If yes please state the date of that application	2	2	1	1	2	0	1	2

If you have made representations before relating to this premises, please state what they where and when you made them.

In brief the previous review was applied for under the licensing objectives relating to the prevention of crime and disorder and the prevention of public nuisance.

In summary, the premise had been persistently selling alcohol to street drinkers who would then go on to cause a nuisance in the immediate area. In addition it was also a condition of the licence that a refusal register be kept. This was not adhered to. The application is dated the 22nd November 2012.

LS/F/005/12/1

Please tick X

I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate.	
I understand that if I do not comply with the above requirements my application will be rejected	x

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 5 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent. (Please read guidance note 4) If signing on the behalf of the applicant please state in what capacity.

Signed	the second is
Print Name	Glen Phoenix
Capacity	Trading Standards Manager (Enforcement)
Date	26 th January 2015

Title:	Mr	Mrs	Miss	Ms	Other		The second
Forenames					Surname		
Address for Correspondence associated with						 	
this application					Post Code		
Telephone Number				- 11 - 22 - 727	Mobile Number		

Notes for Guidance

- 1. The grounds for review must be based on one of the licensing objectives.
- 2. Please list any additional information or details for example dates of problems that are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf, provided that they have actual authority to do so.
- 5. This is the address that we shall use to correspond with you about this application.

Reporting Officer: PPO S Ash	Direct Line: 01253 478388	Unit Manager: G Phoenix	Direct Line: 01253 478381	File No: EBF/1730253
Blackpool Council Building a setter community for all			NDARDS SERVICE	
NAME	Kailashen Gand Dob:	hi		
ADDRESS/ REG.OFFICE	Home address:			
TIME, DATE & PLACE	13:40 12/01/15 Abingdon News,	, Unit 13, Abingdo	n Street Market, B	lackpool.
ALLEGED OFFENCE(S)	See attached sh	eet		
ACT / SECTION	Section 92 (1) (c) of the Trade Ma	rks Act 1994	
LAST DATE	No time limit – E	Best practice 12/0	1/16	
DATE SUBMITTED	6 th February 201	.5		
COURT				
DATE	F	PLEA		
PENALTY	I			
COSTS				
COMPENSATION				

COMMENTS

OFFICER: STEVEN ASH

DEFENDANT/S: KAILASHEN GANDHI

REPORTING OFFICER'S COMMENTS

The defendant was unable to offer any convincing defence for her actions other that the somewhat contrived defence that she bought the vodka off a man who came into her shop, who had no identification, and who handed her a very generic invoice.

Mrs (and Mr) Gandhi have operated Abingdon News for 4 years and previously ran a hotel for 10 years according to Mrs Gandhi. It is inconceivable that she is so naïve as to not realise the risks involved in this sort of transaction.

The selling of counterfeit alcohol alongside genuine alcohol suggests that it is being sold to unsuspecting members of the public as genuine. This is a serious breach of trust on the part of a premise licence holder, a position of responsibility.

Given the deceptive quality of the offence, and the lack of credible excuse, or defence, and given the potential harm to the public, I am recommending a prosecution. $(c_1/2)(s_1)$.

TRADING STANDARDS MANAGER'S COMMENTS

ALLEGED OFFENCES

OFFICER:

STEVEN ASH

DEFENDANT/S: KAILASHEN GANDHI

That you on the 12th January 2015 at Abingdon News, Unit 13, Abingdon Street Market, Abingdon Street, Blackpool, with a view to gain for yourself or with intent to cause loss to another, and without the consent of the business 'A' which good, or new packaging, bore a sign identical to, or likely to be mistaken for a registered trademark, namely 'B' owned by 'C' such possession custody or control being with a view to selling, offering or exposing such goods for sale, such goods -

A B C 1 litre bottle of Word registered trade mark Glen Catrine Bonded Warehouse Glens Vodka no 003231107 Limited X 6

Contrary to S.92 (1)(c) Trade Marks Act 1994

SUMMARY OF EVENTS

OFFICER:

STEVEN ASH

DEFENDANT/S: KAILASHEN GANDHI

This report concerns the selling of counterfeit Glen's vodka being sold as genuine.

Aggravating features

- The public's safety may have been compromised.
- The vodka was being sold as genuine, with other genuine spirits.
- There is no satisfactory defence, statutory or otherwise, for the offence. Mrs Gandhi relied on an "an anonymous man sold it to me" defence.
- The selling of counterfeit alcohol by licenced premises represents a massive breach of trust.
- The selling of counterfeit vodka is in direct contravention of the premise's licensing objectives.

Mitigating features

None

LIST OF EXHIBITS AND WITNESSES

OFF	FICE	R:
-----	------	----

Witness

STEVEN ASH

DEFENDANT/S:

KAILASHEN GANDHI

Will Produce

Steven John Ash Trading Standards Number One Bickerstaffe Square Blackpool Tel: 01253 478388 SJA/AN/1 – Code B Notice of Powers SJA/AN/2 – Letter to Mrs Gandhi SJA/AN/3 - Receipt sent to Mrs Gandhi SJA/AN/4 – Email response from Tom Taylor SJA/AN/5 – Interview letter to Mrs Gandhi SJA/Invoice/1 – Invoice handed over in interview SJA/AN/6 – Covering letter from Tom Taylor SJA/1 – Transcript of tape recorded interview

Thomas Keith Taylor	TKT/1 – Trade Mark Certificate EU003231107
Quality Manager	
Loch Lomond Group	
7 Laigh Road	
Catrine	
Mauchline	
Ayreshire	
KA5 6SQ	
Tel: 01290 551211	

Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Signature

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 6th day of February 2015 Signature

Tick if witness evidence is visually recorded (supply witness details on rear)

I am the above named and am employed as a Public Protection Officer within the Trading Standards (Enforcement) Section of the Public Protection Division. In this role I am authorised to enforce the provisions of the Trade Marks Act 1994. On the 12th January 2015 I was part of a multi-agency operation with Blackpool's Health and Safety Section and the Police. We were visiting a series of Off Licences to offer advice and inspect their premises as appropriate. At 13:40 we entered Abingdon News, Unit 13, Abingdon Street Market, Abingdon Street, Blackpool. The only person in attendance was the husband of premise licence holder. Arvind Gandhi. I introduced myself and asked to go behind the counter. I identified the Glen's Vodka and visually inspected it for signs of authenticity. There were a few visual clues that suggested the vodka was counterfeit. I expressed my concerns to Mr Gandhi and informed him that I would be seizing the bottles. As I was in conversation with Mr Gandhi, the premise licence holder, Kailashen Gandhi entered the premise. I advised her of my suspicions and handed a Code B notice of Powers to Mr Gandhi. I seized the bottles, six in total, and left the premises. The bottles were immediately transferred to secure storage and an exhibit to be sent to the producer for an opinion was selected and sealed with Tag: 00539228. I produce a copy of the Code B Notice of Powers as exhibit SJA/AN/1. On the 13th January 2015 I sent a letter and receipt to Mrs Gandhi, copies of which I produce as exhibits SJA/AN/2 - 3. On the 14th January 2015 I sent an exhibit of the seized Glen's Vodka to Tom Taylor, Quality Manager of the Loch Lomand Group, which produces Glen's Vodka. On the 21st January 2015 I

Page^{Signature witnessed by}

emailed Tom Taylor to confirm that he had received the exhibit. He confirmed he had and that the sample was counterfeit. I produce this email was exhibit SJA/AN/4. Later that day I hand delivered a letter to Abingdon News, where Mr Gandhi was in attendance. I explained that the vodka was counterfeit and that Mrs Gandhi was invited to attend a formal interview. I produce a copy of this letter as exhibit SJA/AN/5. On the 26th January 2015 I received a 'phone call from Mr Gandhi wanting to rearrange the interview. The interview was subsequently arranged for 10:30 AM Thursday 29th January 2015. On the 28th January 2015 a man called on behalf of Mr Gandhi. I could hear Mr Gandhi in the background; this man explained that Mr Gandhi wanted the opportunity to seek legal advice. I agreed and gave Mr Gandhi 7 days in which to make further contact with me. On the 2nd February 2015 Mr Gandhi telephoned me and an interview was subsequently arranged for the Wednesday, 4th February 2015 at 12:00. At the appointed time Mrs Gandhi turned up to be interviewed. During the course of the interview she gave me an invoice that she claimed had been given to her by a man who called into her shop in December 2014, just before Christmas, and sold her 8 bottles of Glen's vodka for £12 each. I referred to this invoice in the interview, and produce this invoice as exhibit SJA/Invoice/1. I sealed a copy of the interview tape and this was transferred to our secure tape library. Later that day I hand delivered the working copy of the interview tape to the person who transcribes our tapes. On the 5th February 2015 I received the bottle of Glen's vodka that I had sealed with Tag: 00539228 and that was now sealed with Tag: CBWT004978 from Tom Taylor of Loch Lomond Group. He included with this exhibit a covering letter advising that the vodka was counterfeit and his witness statement. I produce the covering letter as exhibit SJA/AN/6. On the 6th February 2015 I received an emailed transcription of the interview. I exhibit a copy of this transcript as exhibit SJA/2

Pager3tere witnessed by

BlackpoolCouncil	DESCRIPTION OF EXHIBIT Cala B-Hotico of Power EXHIBIT IDENTITY MARK I IDENTIFY THIS AS STATANII
Trading Standards (Enforcement), Enforcement and Quality Standards Division, 125 Albert Road, Blackpool, Lancs. FY1 4PW Tel: 01253 478381	TH USE US
POWERS UNDER WHICH SEARCH IS MADE Warrant (Copy attached) or E Statutory Power Under or With written consent of a person entilled to grant entry (only applicable where statutory powers not exercised) I hereby consent to the Trading Standards Group searching the above named premises. Signature Age Name	cause to believe it may be liable to be forfeited An officer may seize and detain goods or documents that he/she believes may be required as evidence. <u>THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, HALL</u> <u>MARKING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR</u> <u>TRADING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR</u> <u>TRADING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR</u> <u>TRADING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR</u> <u>TRADING ACT 1973, VIDEO RECORDINGS ACT 1984, TRADE MARKS ACT 1994, FAIR</u> <u>TRAVEL PACKAGE HOLIDAYS, PACKAGE TOUR REGULATIONS 1992</u> . If an officer has reasonable cause to believe an offence has been committed he may seize and detain goods in order to ascertain whether an offence has been committed, If an officer believes they may be required as evidence he may seize and detain any goods or documents ('goods or records) (goods, books or documents) (books and documents) (documents). In exercising his right to seize property, the officer may require any person having authority to do so, to break open any container and if that request is not complied with the officer may do it himself. <u>FOOD SAFETY ACT 1990</u> An officer may seize and detain any records which he has reason to believe may be required as evidence and where records are kept on computer, may require the production of the records in a form in which they may be taken away. <u>POLICE AND CRIMINAL EVIDENCE ACT 1984 (CODE B).</u> Bights of the Operation (Operation)
Summary of Officer's Statutory Powers This notice should only be regarded as a summary as it is impractical to list all powers in full for each statute. The powers will vary between each statute. A copy of the appropriate legislation may be consulted at the above address. POWER TO ENTER PREMISES AND INSPECT GOODS OR EQUIPMENT CONSUMER CREDIT ACT 1974, CONSUMER PROTECTION ACT 1987, FAIR TRADING ACT 1973, FOOD SAFETY ACT 1990, GENERAL PRODUCT SAFETY REGULATIONS 1994, HALLMARKING ACT 1975, PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS 1994, VIDEO RECORDINGS ACT 1985, THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008. THE BUSINESS PROTECTION FROM MISLEADING MARKETING REGULATIONS 2008. THE BUSINESS PROTECTION FROM MISLEADING MARKETING REGULATIONS 2008. A duly authorised officer may at all reasonable times and on production if so requested of his credentials enter any premises, other than premises used solely as a dwelling and inspect goods. Officers authorised under the Weights and Measures Act 1985 may inspect and test any weighing or measuring equipment used for trade. They may weigh or otherwise measure or count goods. TIMESHARE ACT 1992, PROPERTY MISDESCRIPTIONS ACT 1991, ESTATE AGENTS ACT 1992, POISONS ACT 1972.	Rights of the Occupier/Owner of Property 1. Searches must be made at a reasonable hour unless this might frustrate the purpose of the search. (Taken from Para 5.2 of Code B of the Codes of Practice) 2. If any of your property is kept by an officer you are entitled, on request, to be provided with a list or description of the property within the reasonable time. Such applications may be made to the address given above. (Taken from Para 6.8 of Code B of the Codes of Practice) 3. If you wish you or your representative will be allowed supervised access to your property so that you can examine it or have it photographed or copied. Alternatively you may be provided with a photograph or copy. In either case you are responsible for the costs. Access etc will not be allowed if the officer in charge of the investigation believes that this would prejudice the investigation of an offence or any criminal proceedings. (Taken from Para 6.9 of Code B of the Codes of Practice) Search Warrant 4. A warrant authorises an entry on one occasion only. (Taken from Para 5.3 of Code B of the Codes of Practice) 5. A copy of the warrant should, if practicable, be given to the occupier before the search begins. (Taken from Para 5.8 of Code B of the Codes of Practice)

- If the occupier is not present, copies of the warrant and this notice should be left in a 6. prominent place. (Taken from Para 5.8 of Code B of the Codes of Practice)
- A duly authorised officer of the Department may enter and search any premises with the written consent of a person entitled to grant entry to the premises. Where practicable the written consent will be recorded on this notice. (Taken from Para 4.1 of Code B of the 7 Codes of Practice)
- Consent to a search must, if practicable, be given in writing on the front of this notice (Taken from Para 4.1 of Code B of the Codes of Practice) 8.
- Consent must not be obtained under duress. (Taken from Para 4.3 of Code B of the Codes 9. of Practice)
- Where consent is withdrawn before the search is completed, the search must stop. (Taken from Para 4.3 of Code B of the Codes of Practice)
- 11. If you reside in a lodging house or similar accommodation your landlord can consent to your room or rooms being searched if you are unavailable at the time and the matter is urgent. (Taken from Note of Guidance 4A to Code B of the Codes of Practice)

Compensation for Damage

Page 32

12. In appropriate cases, compensation may be payable for damage caused in entering and searching premises and any application should be directed to:-

J95926 8-11

The Chief Trading Standards Officer at the address above.

A copy of the Codes of Practice can be consulted at the address above.

An Officer may:

PROCUREMENT OF SAMPLES FOOD SAFETY ACT 1990

i) purchase a sample of any food or substance capable of being used in the preparation of food

If an officer has reasonable grounds to suspect an offence has been committed he may at all

reasonable times and on production if so requested of his credentials enter any premises to determine whether an offence had been committed

- ii) take a sample of any food or substance appearing to have been sold or intended for sale for human consumption or is found on or in premises which the Officer has power of entry. iii) take samples from any food source or contact material.
- iiii) take samples of articles or substances found on such premises which may be required as evidence in proceedings.

POWER TO REQUIRE OR REQUEST THE PRODUCTION OF BOOKS, DOCUMENTS OR RECORDS

PRICES ACT 1974 (AND ABOVE LEGISLATION)

An officer can request the production of documents relating to the business and may make copies

FOOD SAFETY ACT 1990

An officer may inspect any records relating to a food business and have access to and inspect any computer which may be used in connection with the records.

BlackpoolCouncil

Date: 13th January 2015

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388 Email: steve.ash@blackpool.gov.uk

DESCRIPTION OF EXHIBIT
feller to Mrs
Gendhi
EXHIBIT IDENTITY MARK
I IDENTIFY THIS AS STA (AD 2
SIGNATURE(S)

Dear Mrs Gandhi

Trade Marks Act 1994

The Blackpool Trading Standards Section enforces the provisions of the above legislation.

On the 12th January 2015 I visited your premises, Abingdon News, Abingdon Street Market, with the Police and Blackpool Council's Health and Safety Section. The purpose of the visit was to carry out a routine multi agency inspection.

On inspection I noticed that selected bottles of Glen's vodka appeared to be counterfeit. Six Bottles were behind the counter and were exposed for sale. These bottles were consequently seized and will be subject to investigation to establish whether they are authentic or not. I enclose a receipt in respect of the seized bottles.

When the investigation into the authenticity of the vodka has been concluded I will be in contact to advise you of the next course of action. In the meantime if you wish to discuss this matter further, please do not hesitate to contact me.

Page 33

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

Trading Standards Enforcement | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road | Blackpool | FY1 3AH Contact T: (01253) 478388

W: www.blackpool.gov.uk



DESCRIPTION OF EXHIBIT EXHIBIT IDENTITY MARK -I IDENTIFY THIS AS C 554 A SIGNATURE(S) -125 Albert Road -Blackpool Lancs FY14PW J84875_02/07 SH S NKO 0 1994 Date: 121 PPO. S **BLACKPOOL COUNCIL TRADING STANDARDS** W78388 I 2)ac 15/20 Jaspeetor / Authorised Officer: ... m ler 7 0 2032 BlackpoolCouncil N Address: Name: ... No:

N OF FX	HIRIT		
00	indit		
L (long	T	om
1			
	N OF EXI	N OF EXHIBIT	NOF EXHIBIT

Steven Ash

From: Sent: To: Subject: Steven Ash 21 January 2015 13:07 Tom Taylor RE: Glen's Vodka

Tabr	
I IDENTIFY THIS AS	EXHIBIT IDENTITY MARK
	53A/A0/4

Hi Tom,

Thanks very much for that. Yes, I would appreciate two separate statements.

I take your point about getting them tested by our analyst.

Thanks again and best regards,

Steve.

From: Tom Taylor [mailto:tom.taylor@lochlomondgroup.com] Sent: 21 January 2015 12:24 To: Steven Ash Subject: RE: Glen's Vodka

Hi Steve,

I received the bottles that you sent and I can confirm that both are counterfeit and were not produced by our company.

I will provide Section 9 witness statements confirming my findings. Please let me know if require two separate statements as the seizures were from two premises as advised in your covering letter.

I would recommend that you send bottles to your Public Analyst for analysis to make sure that the contents are not detrimental to health.

We can carry out basic analysis in our Lab for strength, colour and other quality parameters etc. but we don't have the specialised equipment required for analysing counterfeit product for methanol, and other harmful chemicals that may be present.

Best regards

Tom Taylor Quality Manager Loch Lomond Group

01290 551211 Work Tom.Taylor@lochlomondgroup.com

7 Laigh Road, Catrine, Mauchline Ayrshire KA5 6SQ

From: Steven Ash [mailto:Steven.Ash@blackpool.gov.uk] Sent: 21 January 2015 11:55 To: Tom Taylor Subject: Glen's Vodka

Hi Tom,

I recently sent you 2 exhibits of Glen's vodka which I suspected were counterfeit. I just wanted to check that you had received them?

Best regards,

Steve Ash (BA Hons) Public Protection Officer Trading Standards Enforcement | Public Protection Division | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaffe Square | Talbot Road | Blackpool | FY1 3AH

T. 01253 478388 E. <u>steve.ash@blackpool.gov.uk</u>

Blackpool: A fair place where aspiration and ambition are encouraged W:www.blackpool.gov.uk

Blackpool: A fair place where aspiration and ambition are encouraged. <u>http://www.blackpool.gov.uk/EmailDisclaimer/</u> This message has been scanned for inappropriate or malicious content as part of the Council's e-mail and Internet policies Date: 21st January 2015

DESCRIPTION OF EXHIBIT	Di- 'poolCounci
to the Gandii EXHIBIT IDEN	
I IDENTIFY THIS AS STATAD	15
SIGNATUBE(S)	

Mrs K Gandhi Abingdon News Stall 13 Abingdon Street Market 16 – 20 Abingdon Street Blackpool Our Ref: SA/ 1730253 Direct Line: (01253) 478388 Email: steve.ash@blackpool.gov.uk

Dear Mrs Gandhi

Trade Marks Act 1994

I refer to my previous letter dated the 13th January 2015 and my visit of the 12th January 2015.

During this visit I seized a quantity of Glen's vodka. I have now had conformation that the vodka is counterfeit, it is therefore alleged that you have committed an offence contrary to the Trade Marks Act 1994.

The purpose of this letter is to invite you to attend a formal, tape recorded, interview. The interview will be conducted under caution in accordance with the Police and Criminal Evidence Act and will take place at the Municipal Buildings, Corporation Street, FY1 1NF at 11:00 AM, Friday, 30th January 2015.

The purpose of the interview is to give you a chance to explain your actions and to put forward any defences that you feel may be relevant. I strongly advise you to bring any paperwork that you wish to rely on (invoices etc). Please be aware that any comments you make in response to this letter, in writing or otherwise, will be made under caution. The caution reads -

You do not have to say anything, but it may harm your defence if you do not mention when questioned something which you later rely on in Court. Anything you do say may be given in evidence.

It may be advisable for you to seek independent legal advice whether or not you decide to respond to this letter. If you fail to respond to this letter or you fail to attend for interview, a report will be submitted to the Public Protection Manager for consideration of legal proceedings.

I would also draw your attention to the provisions of Section 34 of the Criminal Justice and Public Order Act 1994, which, under certain circumstances, enables a Court to draw inference from an accused person's failure to mention facts when questioned about a criminal offence.

Page 37

Trading Standards Enforcement | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road | Blackpool | FY1 3AH Contact T: (01253) 478388

W: www.blackpool.gov.uk

Blackpool Council

Yours faithfully,

Steven Ash Public Protection Officer, Trading Standards Enforcement

Trading Standards Enforcement | Community and Environmental Services Department | Blackpool Council | Number One | Bickerstaff Square | Talbot Road | Blackpool | FY1 3AH

Page 38

Contact T: (01253) 478388

W: www.blackpool.gov.uk



DESCRIPTION OF EXHIBIT Mr Inspice Garli EXHIBIT IDENTITY MARK I IDENTIFY THIS AS 3 34 (1-90 CR SIGNATURE(S). -

	SJA/Interence/1		37655
From C	ASU - INVOICE T	D Fou	N
	Jee	2014	_
Date	Terms	Order N	0.
Quantity	Description	Unit Price	Total
8	GUEN'S VOOKA	12 Cord	
	\bigcirc \downarrow /		
	Vaid		~
	Acc.		
			al
		V.A.T. TOTAL	96-00 18722-



Steven Ash Community & Environmental Services Department Blackpool Council No. 1 Bickerstaff Square Talbot Road Blackpool FY1 3AH

DESCRIPTION OF EXHIBIT	
EXHIBIT IDENTITY MARK	
I IDENTIFY THIS AS	
SIGNATURE	
C	

3rd February 2015

Dear Mr Ash,

Counterfeit Glen's Vodka 1 Litre - Exhibits SJA/SM/1 & SJA/AN/1

As requested, I have enclosed signed statements for each of the above confirming that the exhibits are counterfeit and were not produced by our company.

I have attached a copy of the Trademark Certificate for the brand to each statement which I have identified as TKT/1.

I have sealed the bottles in the plastic bags, along with the original seals, which I hope that you find intact in the attached package which was returned to you by courier.

Yours sincerely,

Tom Taylor Quality Manager Loch Lomond Group

GLEN CATRINE BONDED WAREHOUSE 7 Laigh Road, Catrine, Ayrshine, Scotlard KA5 6SQ

Telephone 01290 551211 www.lochlomondgroup.com

RECORD OF TAPE RECORDED INTERVIEW

Person Interviewed:		Kailasben Gandhi	Tape Reference no(s):-	SJA/1	
Place of Interview:		Municipal Buildings, Corporation Street			
Date of Interview:		04/02/15			
Time Commenced:		11.52	Time Concluded:- 12	.05pm	
Interviewing Officer(s):		S Ash/S McKinney			
Other Persons P	resent:				
S Ash	The date is the 4 th February 2015, the time by the clock on the wall in the interview room is 11.52am. The interview is being tape recorded and is taking place in the Municipal Buildings, Corporation Street, Blackpool. At the conclusion of the interview you will be given a notice explaining how you can access a copy of the tapes. I am Steven Ash, I am a Public Protection Officer with Trading Standards, also present is				
S McKinney	Shaun	McKinney, Public Prote	ction Officer.		
S Ash	For the	tape, could you give yo	ur full name please?		
K Gandhi	Mrs Kail	asben Gandhi			
S Ash	And you	r address?			
K Gandhi					
S Ash	And what	at is your date of birth?			
K Gandhi					
S Ash	And you	r place of birth?			
K Gandhi	India				
S Ash	it is alleg possess identical mark of	jed that you, on the 12 th ion, exposed for sale 6 to Glen's Vodka and w	he reason you are here is be ^h January 2015 had in your bottles of Vodka, which wer which bore the registered trace uch is contrary to section 92	re de	
	At this p	pint I am going to have	to caution you.		

	You do not have to say anything but it may harm your defence if you do not mention, when questioned, something which you later rely on in court, anything you do say may be given in evidence. You are not under arrest and you may seek legal advice. You can
	also leave at any time. Do you understand the caution and what I have said to you?
K Gandhi	Yes
S Ash	You do, okay, so I will ask you some questions now, I know its not very pleasant but we will just try and be honest. There are no trick questions, okay?
	Are you the premise licence holder of Abingdon Street News?
K Gandhi	Yes.
S Ash	And what is the full address of Abingdon News please?
K Gandhi	Abingdon News Street Market, Stall 13, 16/20 Abingdon Street.
S Ash	Are you a sole proprietor, is it a partnership with your husband or?
K Gandhi	Yes, me and my husband, yes.
S Ash	Does your husband's name appear on any official documentation or is it I realise its your husband and you have not brought him with you, but is he officially involved with the licence premise?
K Gandhi	No, just me.
S Ash	Just you, okay, its not a limited company or anything like that is it?
K Gandhi	No
S Ash	Okay. On the 12 th of January 2015 I visited your premises in Abingdon Street Market to carry out a multi-agency inspection with Health and Safety and the Police, your husband was present, you arrived a short time later. Do you recall the visit? Do you remember when I came?
K Gandhi	Yes
S Ash	When I was inspecting your premises I examined six bottles of Vodka that appeared to be genuine Glen's vodka, but appeared counterfeit. I seized these bottles and it has been confirmed that they are counterfeit. Can you tell me how they came to be behind the counter for sale with other genuine bottled spirits, so how did

they arrive there? The bottles that I seized how did they end up behind the counter?

- K Gandhi Before the Christmas someone came to my hotel and tried to sell me, ---came, I know him, then someone else came, I got another bottle again and then it was Christmas, before the Christmas and I had no time to go to cash and carry so I took from him, they looked the same and then sell in good faith------
- S Ash So, just to clarify for the tape machine, just before Christmas, the cash and carry was closed so...
- K Gandhi I hadn't time...
- S Ash You hadn't time...
- K Gandhi Because my husband's sister had pneumonia and I wasn't able to go there so we didn't have time to go to cash and carry...
- S Ash So, due to personal circumstances neither you or your husband had time to go to the cash and carry so someone turned up at your hotel, your home address?
- K Gandhi No the shop address
- S Ash The shop address sorry and they sold you, it looks like according to the receipts... for the tape Mrs Gandhi is handing me an invoice 37655 and it says cash, invoice to follow December 2014 and on the receipt is detailed a quantity of eight Glen's Vodka £12 each, paid and then a scribbled signature, total £96. Okay who made the transaction, who bought the Vodka?
- K Gandhi I was there.
- S Ash You were there, was your husband there as well?
- K Gandhi
- S Ash Just you in the shop, can you describe this person?
- K Gandhi He is like –Five and a half to six foot, English guy.
- S Ash English, okay.

No

- K Gandhi And he got a blue jacket on...
- S Ash Blue jacket.
- K Gandhi I can't remember his face but he had a blue jacket on...

S Ash	Okay, did his jacket have any kind of logo?
K Gandhi	I checked theUk made in the back
S Ash	It said UK made at the back of the Vodka?
K Gandhi	Yes I think so, yes.
S Ash	Did he have any other paperwork?
K Gandhi	Just this one.
S Ash	Did he have any ID with him, this guy?
K Gandhi	No he says he will send me the other invoice.
S Ash	Have you dealt with him before?
K Gandhi	No
S Ash	So you have never seen him before, he walked in your shop did he have a bag of Vodka or did he have it in a box?
K Gandhi	One box and then some loose as well.
S Ash	Some loose, do you still have the box?
K Gandhi	No
S Ash	And you paid him cash?
K Gandhi	Yes
S Ash	I took six bottles out so it looks like you sold two bottles of Glen's Vodka?
K Gandhi	Yes
S Ash	Can I keep this invoice or take a copy?
K Gandhi	Yes
S Ash	Ok, where do you normally get your spirits from?
K Gandhi	Sometime Morrisons, sometime, what is it called? Bookers? And Aldi's sometimes, I was going to sell it over Christmas that is why I took it but I couldn't sell it.
S Ash	Who is normally responsible for buying spirits, is it you or is it your husband?

K Gandhi	My husband usually, its me made the mistakekind of mistake
S Ash	So was it your husband who did the deal or was it you?
K Gandhi	I was there.
S Ash	You were there. Day to day, who runs the business? Is it you or your husband or both?
K Gandhi	We both
S Ash	You both do it. Who would you say has control of the business, who is the controlling mind? Who makes the decisions?
K Gandhi	Both of us do.
S Ash	Both of you. Do you employ, do you have any members of staff?
K Gandhi	No, can't afford.
S Ash	No, I understand. Do you ever ask anybody to run the stall for you as a favour?
K Gandhi	Pardon?
S Ash	Do you ask anyone to look after the stall?
K Gandhi	No, we don't go anywhere, because of this.
S Ash	Okay, so going back to this invoice I take it the invoice that was promised never followed?
K Gandhi	No
S Ash	You never got anything else, have you seen this guy ever again?
K Gandhi	No
S Ash	Did you notice what sort of vehicle he was driving?
K Gandhi	No, I didn't see outside.
S Ash	What sort of age, roughly, would you say he was?
K Gandhi	35
S Ash	35 so 5'6" to 6', 35 English, you think okay. Under the Trade Marks Act, in this case, its not up to me to prove what has happened. I think we have already established what has

	happened but the offence is you had in your possession counterfeit Vodka for sale. I just want to give you the opportunity to put forward any kind of defence you might have, so do you have anything you want to say in your defence? You know, I don't know what, but is there anything you can think of that you want to say to me to excuse what you have done or to explain?
K Gandhi	Its my mistake that its done sorry about this, we getabout it and I don't know why it has happened its one ofin good faith, I thought it would be okay.
S Ash	Did you question why, did you ever wonder why someone would be selling genuine spirits What do you usually pay for a bottle of Glen's Vodka?
K Gandhi	Similar
S Ash	£12, okay. Is there anything else you want to add?
K Gandhi	This is all my bills, yes andlook at this, this one (Mrs Gandhi starts producing paperwork relating to proof of age traing etc)
S Ash	That is mine (invoice).
K Gandhi	No, this is yours its like either one litre-likevery careful with the licence because look at this Aldi
S Ash	Let's look at the paperwork. For the benefit of the tape Mrs Gandhil would probably want to prove that she is responsible
K Gandhi	If anyone looks 20 not 20 we look 25 instead of ID.
S Ash	I take your point, I see you have got a few documents here, however in respect of this offence, this isn't really relevant, so yes
K Gandhi	Not look 25 if no ID he looks anyway.
S Ash	Okay. Mrs Gandhi wants to establish, on tape, that at this point she takes the Challenge 25 policy very seriously. I appreciate that, that will be argued as a separate issue if it comes to it. We are here just to discuss we need to ask you questions about the Vodka, okay? Is there anything in there that is relevant to that?
K Gandhi	And then he want to sell it now, because
S Ash	Shaun is there anything you want to ask?
S McKinney	Do you have CCTV?

K Gandhi	Yes
S McKinney	Its part of your licensing condition isn't it?
K Gandhi	Yes
S McKinney	How far does that go back?
K Gandhi	I think its 28 days or something.
S McKinney	28 days so when we came, when my colleague came in on the 12 th was it, 12 th January, would it have been in the last 28 days prior to that that this young man has been in with your?
K Gandhi	No its28 from now isn't it?
S McKinney	No, I understand that, but when he came in on the 12 th ?
K Gandhi	l don't know.
S McKinney	What I am saying to you is that when he came in on the 12 th of January this year and took that Vodka from you, theoretically, this man that sold you the Vodka, came in that period 28 days prior to the 12 th January this year you would have been able to show us the footage of that wouldn't you?
K Gandhi	Ok
S McKinney	All I am saying to you is that if you were trying to reason this away why you have got it, you could have done that by producing the CCTV footage and you have not so did you know this man, are you sure you didn't know this man?
K Gandhi	No, I haven't seen him after then no, not realised about it.
S McKinney	I mean its not even a proper receipt is it, you know when you look at these, I mean when it comes to
K Gandhi	It does say Vodka
S McKinney	I appreciate that, but you have run this business for a number of years haven't you and you know that customs will come along and say "produce proper receipts" so realistically this receipt is worth nothing, you could have done it yourself, its pointless, its not even got a proper name on it, got no contact details, you look at that, that on the top of it, its not a proper receipt so that is
	pointless, how long have you been in business?

S McKinney	You have had that off licence four and a half years?
K Gandhi	Yes
S McKinney	What did you do before that?
K Gandhi	I had a hotel
S McKinney	Right, so in your hotel, how long have you been there?
K Gandhi	Ten and a half years
S McKinney	Ten and a half years. So when somebody rolls up at the door you don't buy do you?
K Gandhi	No, its just I made a mistake, sorry.
S McKinney	But its an extremely costly mistake. Supposing the stuff was dangerous?
S Ash	Okay. Well unless you have anything else to add, I will exhibit this invoice as SJA/Invoice/1, and I will now hand Mrs Gandhi the Notice for the Interview that has been Tape Recorded, which we discussed earlier, if you want a copy of the tape, that explains how to do it. Okay the time, according the clock on the wall, is exactly 12.05pm and we are turning off the tape recorder.

STATEMENT OF WITNESS

(Criminal Procedure Rules 2005, r 27.1(1); Criminal Justice Act 1967, s.9; Magistrates' Court Act 1980, s.5B)

Statement of:	Thomas Keith Taylor
Age if Witness:	Over 18
Occupation:	Quality Manager

This statement consisting of two pages each signed by me, is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 2nd Day of February 2015

Signature:

I am Thomas Keith Taylor and I have been employed by Glen Catrine Bonded Warehouse Ltd, 7 Laigh Road, Catrine, Ayrshire, KA5 6SQ as Quality Manager for twenty two years. In March 2014 the company changed ownership and now trades as Loch Lomond Group at the same address. I am employed as Quality Manager for the new company. In this capacity, I am familiar with the design, appearance, composition and quality of all genuine Loch Lomond Group products and I am authorised to speak on behalf of the company in relation to such matters. I can confirm that Glen's Vodka is a vodka brand for which Loch Lomond Group owns the Trade Mark Number EU003231107 and the brand was introduced in April 2003. I produce a copy of the Trademark Certificate and identify it as TKT/1. No other person, other than an agent authorised by our company, has permission to manufacture, produce or distribute any items bearing our trademark. On 16th January 2015 I received from Steven Ash, Public Protection Officer with Blackpool Council Trading Standards Enforcement, a plastic bag sealed with seal number 00539228. The bag contained a 1 Litre bottle that was labelled 'Glen's Vodka' and also had a self-adhesive label applied to it identifying it as exhibit SJA/AN/1. An accompanying letter from Steven Ash stated that the bottle was seized from a stall in Abingdon Street Market called Abingdon News, Unit 13, Abingdon Street, Blackpool, and requested that I examine it to establish if the product was genuine or counterfeit. I placed the sealed bag in secure storage and removed the bottle from it prior to examination. On examination, I came to the conclusion that

Signature:

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Statement of Thomas Keith Taylor - Continued

the bottle was counterfeit. My reasons for determining that it was not a genuine 1 Litre bottle of Glen's Vodka were as follows; The front and back labels on the counterfeit bottle appeared to be self-adhesive as there was no visible glue pattern. Genuine Glen's Vodka 1 Litre labels are applied by a Kosme Rotary Labelling Machine using a wet adhesive which produces a distinctive glue pattern on the back of the label (horizontal lines approximately 2mm apart). The print font used for the counterfeit cap was different from that on a genuine cap and the red colour and print were much duller. Genuine bottles of Glen's Vodka have a production lot code applied by laser or ink-jet at the time of filling to allow each bottle to be traced. There was no lot code on the counterfeit bottle. The spirit in the counterfeit bottle was tested in our Laboratory and was found to be organoleptically different from genuine Glen's Vodka and had an unpleasant odour. The alcoholic strength of the contents of the bottle was tested and found to be 33.3% vol. instead of 37.5% +/- 0.3% vol. for genuine Glen's Vodka. After examination of the counterfeit bottle, I placed it back in the plastic bag along with the original seal and sealed the bag with seal number CBWT 004978. The sealed bag was placed in suitable packaging and returned by courier to Steven Ash at Blackpool Council Trading Standards Enforcement. I can confirm that Abingdon News, Unit 13, Abingdon Street, Blackpool, is not an agent authorised by our company and has not been granted any licence or authority to use our trademarks. Counterfeiting of Glen's Vodka, or indeed any other brand, misleads consumers into purchasing poor quality products which do not meet our high quality and food safety standards or the expectations of the consumer. As the deception is often not obvious to the consumer, their quality perception of the product they have purchased will be attributed to the Glen's Vodka brand which is extremely detrimental to our company's reputation and brand equity.

Signature:

Page 2 of 2



Intellectual Property Office

Current case details for Community Trade Mark Number: EU003231107

Printed On: 30 January 2015

Trade mark							
	GLEN CATRINE KAD 689.						
Status:	Registered						
Relevant dates							
Filing date:	18 June 2003						
Date of entry in register:	07 December 2004						
Renewal date: 18 June 2023							
	Page 51						

30/01/2015 In	tellectual Property Office - By number results
Priority details	
	10 D 1 2002
Priority date:	18 December 2002
Priority country:	United Kingdom
TM from which priority is claimed:	2319225
List of goods	
Class 33:	Alcoholic beverages, vodka, gin, white and dark rum.
Name and Address details	
Holder's name:	Loch Lomond Distillers Limited
	12 Henrietta Street, London, United Kingdom, WC2E 8LH
Representative:	KELTIE LLP
	No. 1 London Bridge, London, United Kingdom, SE1 9BA

Publication details

First advert:

Journal : 2004/018 Date of publication : 03 May 2004

The information displayed is our version of the details supplied by OHIM. For the official register of the case please refer to the OHIM website (<u>Click here</u>).

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Intellectual Property Office is an operating name of the Patent Office

Page 52

Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 9th day of March 2015

Signature

Tick if witness evidence is visually recorded (supply witness details on rear)

I am the above named and am employed as a Public Protection Officer within the Trading Standards (Enforcement) Section of the Public Protection Division. This statement is a continuation of the one I made dated the 14th July 2011 concerning a bottle of vodka I seized from Abingdon News on the 27th June 2011. Following on from my previous statement, and in the absence of Public Protection Officer Stuart Killip I state that I handed over the investigation to PPO Killip as he was the food specialist and seemed to be the most appropriate person to deal with the vodka. Upon checking the Council's records it appears that PPO S Killip subsequently interviewed Mrs Kailasben Gandhi. I produce a copy of the covering sheet of an offence report that was submitted by PPO S Killip as exhibit SJA/KG/1 and a copy of the entry on the Trading Standards bespoke database used for recording complaints relating to this investigation as exhibit SJA/KG/2. I produce a copy of the database entry referred to as 909088 as exhibit SJA/KG/3.

)
Signature	

Signature witnessed by

Page 53

BLACKPOOL COUNCIL OFFENCE(S) REPORT

554/44/1

Section: Food Control Investigators: Stuart Killip, Steven Ash, Lee Wojarski

Date: 27 September 2011

Date of Complaint/Discovery: 27 June 2011 Date of Offence: 27 June 2011

Reported	Brief De	tails of Alleged Offence(s)
Mrs Kailasben Gandhi	Act 1990 Selling f reserved	escribing food, namely vodka, contrary to S15 Food Safety ood described as vodka which does not comply with the description in Regulation EC110/2008, contrary to on 4 of the Spirit Drinks Regulations 2008
	Summar	y of Events
T/A Abingdon News Stall 13 Abingdon Street Market	22.06.11	Complaint received by Trading Standard Enforcement Section regarding the purchase of a bottle of Nikolaij vodka from Abingdon News, Abingdon Street Market. The complainant was concerned that the bottle appeared to be unsealed and the rear label had been removed.
Blackpool FY1 1DE (Mrs Gandhi is the	27.06.11	Steven Ash visited the premises and took possession of a bottle of Nikolaij vodka
DPS and co-owner along with her husband Arvind Gandhi)	29.06.11	Steven Ash brought the bottle of Nikolaij vokda for my opinion. We returned to the Abingdon News stall and spoke to the joint owner Arvind Gandhi but there were no bottles of Nikolaij vodka on sale and all the other stock appeared genuine.
	18.07.11	Bottle sent to Public Analyst for analysis.
	05.08.11	Result recieved from Analyst – spirit in the bottle was 35.8% abv and contained methanol and tertiary butanol. It was therefore outside the permitted tolerance for vodka of 37.5% +/- 0.3% as provided for in the Food Labelling Regulations.
	24.08.11	Letter to Mrs Kailasben Gandhi the DPS inviting her for interview.
	21.09.11	Mrs Gandhi interviewed at the office, She produced a handwritten invoice headed "Drinks for Less" for the purchase of 4 bottles of vodka at £32 with the name of Dave and a mobile telephone number which she stated referred to the vodka in question. Said that she had made the purchase.

, .	
	Blackpool Council (Continuation Sheet No 2)
	Officers observations/recommendations
	Clearly such a purchase was irresponsible, bearing in mind the widely reported problems with counterfeit and illicit spirits. The fact that the bottles had had the rear label removed and consequently were without a duty stamp as well as the fact that the seals were broken should have raised suspicion.
	The mobile telephone number is still live but I am unable to trace it as we do not currently have access to the NAFN system.
	Both Mr and Mrs Gandhi are partners in the business but Mrs Gandhi is the DPS. She admitted during interview to purchasing the vodka.
	In view of the small number of bottles concerned (there were only two in the premises when Steve Ash visited) I would recommend that a simple caution be administered to Mrs Gandhi



Summary: Abingdon News, Unit 13, Abingdon Street...

Reference:914439Status:CompletedDate Created:29/Jun/2011 17:20Created By:Stuart KillipDate Closed:29/Sep/2011 10:43Allocated To: Stuart Killip

Details

Abingdon News & Booze, Unit 13, Abingdon Street Market, 16-20, Abingdon Street,

Details:

See worksheet 909088 for details Spoke to Wine and Spirits Trade Association and Sue Byrom at HMRC- no specific info. Sue thinks may be someone placing counterfeit spirit in a Nicolaij bottle. Is a legitimate Italian brand. Vodka to Analyst 18/7/11 5/8/11.Analyst reported. abv of vodka is 35.8% and it contains methanol and tertiary butanol 21/9/11.Mrs gandhi (DPS) interviewed. 29/9/11.Report submitted

Date Received:	29/Jun/2011
Officer:	Stuart Killip
Method:	
FSA Type:	Labelling
Abingdon News & Booze, Un	it 13, Abingdon Street Market, 16-20, Abingdon Street,
Name:	Mr Bambrook
Address:	
Telephone:	
Email:	
Notes:	
29 Sep 10:43 Stuart Killip Completed	
29 Jun 17:21 Stuart Killip Accepted	
29 Jun 17:20 Stuart Killip Created	
Date Printed: 09/Mar/2015 13:16	

Print Item		Page 1 of
		SSATK4/3
Summary:	Abingdon St Mar	ket (Mr Bambrook)
		Status: Referred to Other Created By: Catriona Bright Allocated To: Steven Ash
Details		
Complaint	Details	
Type of Comp Category: Details of the		Consumer Complaint Counterfeit C has bought some Vodka from Ab St Market, says the original bar code has been taken off, and the lid wasn't sealed. It is Nicolaij
Channel of co	mplaint:	Phone
Complaina		
		Mr Bambrook
Trader Deta	ails	
Trading Name Trading Addre Traders Conta Business/Trad	ss: ct Number:	Abingdon St Market
Print:		
Notes: 18 Jul Steven 14:25 Ash	Referred to Other	
18 Jul Steven 14:25 Ash	Referred to SPK	
14 Jul Steven 09:16 Ash	Statement provide	ed to SPK.
13 Jul Steven 16:20 Ash	Reopened	
29 Jun Steven 14:55 Ash	Referred to Other	
29 Jun Steven 14:55 Ash	Complaint referred	
29 Jun Steven 11:42 Ash		Code B Notice at market.
29 Jun Steven 11:23 Ash	bottles on sale. SF and his wife is Koil	o carry out inspection and seize any remaining bottles. When arrived no further PK carried out inspection. SA took details from proprietor: He is Arvind Gandhu los Gandhi. They have been proprietors for over a year. SA to visit later today to le B notice re seizure on Monday.
29 Jun Glen 10:21 Phoenix	Reallocate to SPK	re labelling offence
27 Jun Steven 15:25 Ash	To discuss with SF	PK.
27 Jun Steven	Asked to borrow of	ne of the bottles. He agreed to this. Business card left.

27 Jun 14:08	Steven Ash	Called into market as passing. No Code B notice or notebook. Asked to see Nicolaij vodka. 2 bottles on shelf behind counter. Viewed one bottle. The label on the back has obviously been removed and the seal appears broken. Asked male behind counter where the vodka was from. He seemed to indicate were left by previous owner of shop.
23 Jun 11:04	Glen Phoenix	Steve If the complainant was unsure, why are we not advising him accordingly, wouldn't make a particular good witness, vague. Close off and log for info
22 Jun 12:24	Steven Ash	Phoned C. Will send photo of bottle. He thinks it was unsealed when he purchased it as there was no "snap" sound when he opened it but not 100% sure.
22 Jun 11:15	Catriona Bright	Allocated to Enforcement Officer
22 Jun 11:15	Catriona Bright	Allocated to Steven Ash
	Catriona Bright	He said it was the stall on your left as you go in @ the back
		Allocated to Advice Officer
	Catriona Bright	Accepted
	Catriona Bright	Created

Date Printed: 09/Mar/2015 14:02

Witness Statement

(CJ Act 1967, s.9 MC Act 1980, s.s.5A (3a) and 5B MC Rules 1981, r.70)

Statement of Steven John Ash

Age if under 18 Over 18 (if over 18 insert "over 18"). Occupation Public Protection Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 14th day of July 2011

Tick if witness evidence is visually recorded (supply witness details on rear)

Signature

Signąture

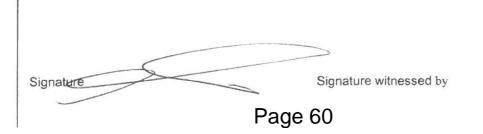
I am the above named and am employed within Blackpool Council's Quality Standards and Enforcement Division as a Public Protection Officer within the Trading Standards Enforcement Section. On the 22nd June 2011 I received a complaint from a Mr Bambrook,

Mr Bambrook alleged that he had purchased a bottle of Nicolaij vodka from Abingdon News & Booze, a shop situated within Abingdon Street Market. I contacted Mr Bambrook and he explained that he believed that the bottle was unsealed at the time of purchase as there was no "snap" sound when he opened it and that the original bar code on the bottle appeared to have been removed. Mr Bambrook emailed me two images of the bottle of vodka and I produce these images as exhibit SJA/1. On the 27th June 2011 I was passing the market and visited Abingdon News & Booze. I introduced myself and asked to see a bottle of Nicolaij vodka. There appeared to be two bottles on a shelf behind the counter. I viewed one bottle. The label on the rear of the bottle appeared to have been removed leaving a sticky residue of adhesive on the bottle and a visual check of the seal appeared to be broken. I asked the male behind the counter where the vodka was from. He seemed to indicate that that it had been left by the previous owner of the shop. I requested the male's consent to take the bottle and this was given. I left my business card at the shop. On my return to the Trading Standards Office I discussed the matter with PPO Stuart Killip. On the 29th June 2011 I accompanied PPO S Killip on an inspection of Abingdon News & Booze. On our arrival it became apparent that the remaining bottle of Nicoliaj vodka had been removed

Signature witnessed by

Page 59

from sale. While PPO S Killip conducted an inspection of the shop I took the details of the proprietor. He is Arvind Gandhi and his wife, who wasn't present, is Koilos Gandhi. He advised me that they have been the proprietors for over a year. Later that day I revisited the shop and left a Code B notice and a receipt for the bottle I had taken previously. I produce a copy of these documents as exhibits **SJA/2** and **SJA/3** respectively.



STA/1

Steven Ash

From: Sent: To: Subject: ken bambrook 22 June 2011 12:29 Steven Ash vodka

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Hi Steve, As telephone conversation, Took pic of the back of the bottle because the bar code has been removed,



Ken and Mary

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Blackpool Council BUILDING A BETTER COMMUNITY FOR AL

Trading Standards (Enforcement), **Quality Standards Division** 125 Albert Road, Blackpool, Lancs. FY1 4PW

Tel: 01253 478381

Abinglan News 7 15000

ADA

Address of Premises Frakah

POWERS UNDER WHICH SEARCH IS MADE

Warrant (Copy attached) or Estatutory Power Under Consuler Rolean Con Under Trale, hage

- With written consent of a person entitled to grant entry (only applicable where statutory powers not exercised)

I hereby consent to the Trading Standards Group searching the above named premises.

Signature.

Name

Status relative to premises .

OFFICER IN CHARGE OF SEARCH

Name S. ALL Designation PPo Time/Date of Search 27 1611 13-00.

Summary of Officer's Statutory Powers

This notice should only be regarded as a summary as it is impractical to list all powers in full for each statute. The powers will vary between each statute. A copy of the appropriate legislation may be consulted at the above address.

POWER TO ENTER PREMISES AND INSPECT GOODS OR EQUIPMENT

CONSUMER CREDITACT 1974. CONSUMER PROTECTION ACT 1987. FAIR TRADING ACT 1973. FOOD SAFETY ACT 1990. GENERAL PRODUCT SAFETY REGULATIONS 1994. HALLMARKING ACT 1975. PACKAGE TRAVEL PACKAGE HOUDAYS, PACKAGE TOURS REGULATIONS 1992. POISONS ACT 1972. TRADE MARKS ACT 1994. (JDEO RECORDINGS ACT 1984. CONSTRUCTION PRODUCTS REGULATIONS 1991. WEIGHTS AND MEASURES ACT 1985. THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2003.

A duly authorised officer may at all reasonable times and on production if so requested of his credentials enter any promises, other than premises used solely as a dwelling and inspect goods. Officers authorised under the Weights and Measures Act 1985 may inspect and test any weighing or measuring equipment used for trade. They may weigh or otherwise measure of count goods.

TIMESHARE ACT 1992, PROPERTY MISDESCRIPTIONS ACT 1991, ESTATE AGENTS ACT 1979, POISONS ACT 1972,

If an officer has reasonable grounds to suspect an offence has been committed he may at all reasonable times and on production if so requested of his credentials enter any premiees to reasonable times and on production if so requested determine whether an offence had been committed

PROCUREMENT OF SAMPLES

An Officer mey:

- i) purchase a sample of any food or substance capable of being used in the preparation of food
- ii) take a sample of any food or substrince appearing to have been sold or intended for sale for human consumption or is found on or in premises which the Officer has power of entry.
- iii) take samples from any food source or contact meterial.
- (iii) take samples of articles or substances found on such premises which may be required as evidence in proceedings.

POWER TO REQUIRE OR REQUEST THE PRODUCTION OF BOOKS, DOCUMENTS OR RECORDS

PRICES ACT 1974 (AND ABOVE LEGISLATION)

An officer can request the production of documents relating to the business and may make copies.

FOOD SAFETY ACT 1990

An officer may inspect any records relating to a food business and have access to and inspect any computer which may be used in connection with the records.

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008. HALLMARKING ACT 1973, VIDEO RECORDINGS ACT 1984, FAIR TRADING ACT 197 CONSUMER CREDIT ACT 1974, VICONSUMER PROTECTION ACT 1987), ESTATE, AGENTS ACT 1978, GENERAL PRODUCT SAFETY REGULATIONS 1994, PACKAGE TRAVEL PACKAGE HOLIDAYS, PACKAGE TOURS REGULATIONS, PROPERTY MISDESCRIPTIONS ACT 1991, TIMESHARE ACT 1982. 1973.

STA/2

If an Officer has reasonable cause to believe an offence has been committed he may require the production of books or documents ("records) and may make copies

POWERS OF SEIZURE WEIGHTS AND MEASURES ACT 1985

An officer may seize and detain any weighing or measuring equipment if he has reasonable cause to believe it may be liable to be forfeited.

An officer may selze and detain goods or documents that he/she believes may be required as evidence

THE CONSUMER PROTECTION FROM UNFAIR TRADING REGULATIONS 2008, HALL THE VOID ACT 1973 // TOTO TOTO TO A CT 1973 // TOTO TO A CT 1973 // TOTO ACT 1973 // TOTO A

If an officer has reasonable cause to believe an offence has been committed he may seize and detain goods in order to ascortain whether an offence has been committed he may seize and detain goods in order to ascortain whether an offence has been committed. If an officer believes they may be required as evidence he may seize and detain any goods or documents ("goods or records) (goods, books or documents) (books and documents) (documents). In exercising his right to seize property, the officer may require any person having authority to do so, to break open any container and if that request is not complied with the officer may do it himself.

FOOD SAFETY ACT 1990

An officer may seize and detain any records which he has reason to believe may be required as evidence and where records are kept on computer, may require the production of the records in a form in which they may be taken away.

POLICE AND CRIMINAL EVIDENCE ACT 1984 (CODE B).

Rights of the Occupier/Owner of Property

- Searches must be made at a reasonable hour unless this might frustrate the purpose of the search. (Taken from Para 5.2 of Code B of the Codes of Practice)
- If any of your property is kept by an officer you are entitled, on request, to be provided with a list or description of the property within the reasonable time. Such applications n be made to the address given above. (Taken from Para 6.8 of Code B of the Codes of Control of the address given above.) at time. Such applications may Practice)
- If you wish you or your representative will be allowed supervised access to your property so that you can examine it or have it photographed or copied. 3.

Alternatively you may be provided with a photograph or copy. In either case you are responsible for the costs. Access atc will not be allowed if the officer in charge of the investigation believes that this would prejudice the Investigation of an offence or any criminal proceedings. (Taken from Para 6.9 of Code B of the Codes of Practice)

Search Warrant

- A warrant authorises an entry on one occasion only. (Taken from Para 5.3 of Code B of the Codes of Practice)
- A copy of the warrant should, if practicable, be given to the occupier before the search begins. (Taken from Para 5.8 of Code B of the Codes of Practice)

Search with Consent

- If the occupier is not present, copies of the warrant and this notice should be left in a prominent piece. (Taken from Para 5.8 of Code B of the Codes of Practice)
- A duly authorised officer of the Department may enter and search any premises with the written consent of a person entitled to grant entry to the premises. Where practicable the written consent will be recorded on this notice. (Teken from Pare 4.1 of Code B of the Codes of Practice)
- Consent to a search must, if practicable, be given in writing on the front of this notice (Teken from Para 4.1 of Code B of the Codes of Practice)
- Consent must not be obtained under duress. (Taken from Pare 4.3 of Code B of the Codes of Practica)
- Where consent is withdrawn before the search is completed, the search must stop. (Taken from Para 4.3 of Code B of the Codes of Practice)
- If you reside in a lodging house or similar accommodation your landlord can consent to your room or rooms being searched if you are unavailable at the time and the matter is urgent. (Taken from Note of Guidance 4A to Code B of the Codes of Practice)

Compensation for Damage

In appropriate cases, compensation may be payable for damage caused in entering and searching premises and any application should be directed to:-

The Chief Trading Standards Officer at the address above.

A copy of the Codes of Practice can be consulted at the address above

J\$5926 B/09

SAY.

Name: Aler Son Mary 1	BLACKPOOL COUNCIL TRADING STANDARDS	125 Albert Road Blackpool Lancs FY1 4PW
Address:	heer 1 bleet,	
1× Nottle of	Nicolaij Volka. nomely	Johnell. l.
	S	
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·····		
No: 0472	Inspector /Authorised Officer: SATA .	
	01253 47838	y, J84875_02/07

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Blackpool Council Licensing Service							
Rep	Representation made by a Responsible Authority						
i top	ocornan			arto	opono		lationty
Responsible Auth	ority						
Name of Responsil	ole Authority	Licensi	ng Auth	ority			
Name of Officer ((please print)	Mark M	larshall				
Signature of Office	r						
Contact telephone	number	01253-	478493				
Date representation	n made	26	02	2015			
Do you consider m	ediation to be	appropria	te		YES	NO	
Premises Details							
Premises Name	Abingdon N	ews					
Address	Stall 13, Abin	igdon Stre	eet Mark	et			
	Blackpool						
Post Code	FY1 6DZ						
Details of your rep	presentation (Please r	efer and	attach a	ny suppo	orting do	cumentation)
The premises were Reviewed in early 2013 for concerning practice in connection with failing to follow simple instruction properly given, the instruction were not to serve less than 10 individual problem street drinkers who were regularly causing Public Nuisance in and around the market.							
The Licensing Committee and the responsible authorities approached the hearing in a very pragmatic way deciding that the imposition of conditions COULD be appropriate depending on the implementation and maintenance of such conditions, a judgement call was made to give the benefit of the doubt to the licence holders that they would rectify the concerns that were identified in the application and comply fully with the conditions imposed.							

A copy of the text from the Decision Notice is found below;

The Blackpool Council being the licensing authority on the 30th November 2012 submitted an application to review the premises licence issued in respect of Stall 13, Abingdon Street Market, Blackpool FY1 1DE

The Council have determined to deal with the review to reflect the agreement between the parties by issuing a warning to the Premises Licence Holder and adding conditions to the licence.

Decision

Having taken into account the papers in this case and the agreement reached between the parties the panel have decided to issue a warning to the premises licence holder. Whilst the panel cannot bind a future panel, an indication is given that should this licence be reviewed in the future, as a minimum, the likely sanction will be a suspension.

The panel also add the following conditions to the licence:

- The premises licence holder and her husband will undertake the personal licence holder's course run by Blackpool Council. Such course to be completed by 30th April 2013.
- The licence holder will exclude all persons properly notified to them by the police or other responsible authorities. Exclusions will include the refusal of all alcoholic drinks. Notifications will be given in writing with photographs and will be implemented on service until further notification from the servicing authority.
- 3. CCTV will be installed internally at the premises and will comply with the following: a) The CCTV system shall be installed, maintained and operated to the reasonable satisfaction of Lancashire Constabulary. The entrance, the till and alcohol fridge areas are to be covered by the system. The system will incorporate a camera covering each of the entrance doors and will be capable of providing an image which is regarded as identification standard.

b) The system will display on any recording the correct time and date of the recording.c) The system will make recordings during all hours the premises are open to the public.

d) VCR tapes or digital recording shall be held for a minimum of 31 days and 21 days respectively, after the recording is made and ill be made available to the Police or any authorised persons acting for Responsible Authority for inspection upon request.e) The system will, as a minimum, record images of the head and shoulders of all persons entering the premises.

- 4. A staff member who is conversant with the operation of the CCTV system will be on the premises at all times that the premises is open to the public. This staff member will be able to show police recent data or footage with the absolute minimum of delay when requested. This data or footage reproduction should be almost instantaneous.
- 5. Appropriate signage alerting customers to CCTV recording shall be displayed in conspicuous positions on the premises.

Date: 30th January 2013

A review of the licence has been sought by Weights and Measures following the discovery of counterfeit vodka which took place on the 12th January 2015

On the 26th February 2015 Mark Marshall and Gareth Shaw visited the premises, the market manager was spoken to and questioned as to whether he had further problems with the store, he confirmed that he didn't but added that the market has been very quiet for the last 18 months.

At 10.35 we entered the stall to find Mr Ghandi serving behind the counter, an explanation of the visit was given, which was to establish compliance with the conditions of the licence and to examine the Health and Safety position at the stall.

With regards to licensing compliance, this was disappointing, the CCTV equipment looked poorly maintained with intermittent faults appearing on the monitor, when asked to recall images from yesterday, Mrs Ghandi attempted unsuccessfully for 5-10 minutes to retrieve data, conceding eventually that her husband knew how to do it but was up at the hospital.

With regards to the staff training, no written staff training was in place with Mrs Ghandi pointing out that her and her husband had attended the personal licence course.

This is a small family operation with no employees, just MR and Mrs Ghandi, it does seem a very easy step to have a simple instruction in place to cover this Licensing Condition but a step the licence holder has omitted along with the CCTV requirement, which is to have someone competent to operate the CCTV equipment on site at all times.

The organisation of the stall was poor, again what does become very apparent is the management and maintenance of such a modest establishment should be straight forward but the conditions that prevailed give rise for concern as it was very dirty and disorganised.

The CCTV and the staff training requirements were conditions imposed after the review in 2013 so again I would question the ability and attitude of the licence holder as these simple matters have been overlooked.

The initial Offence of selling counterfeit goods was detected on the 12th January 2015, Mrs Ghandi was notified of the concerns at the time of the inspection, again a prudent operator would at least have thought to obtain the CCTV images of the supplier to assist Authorities in the detection of the offender.

However when interviewed on the 4th February Mrs Ghandi seemed to rely on the fact that too much time had elapsed since the supply and the images were no longer available.

The condition of the licence requires 31 days of images to be held, the receipt produced is not dated, it just say December 2014 and the description provided is unhelpful in the extreme. Mrs Ghandi described the male as, "White, between 5ft 6 and 6ft wearing a blue jacket."

The whole account is vague beyond belief, no date for the invoice, no name of the supplier, no meaningful description and no cctv images of the supplier despite him attended the stall.

The submission would be that the Licensing Authority can have little or no confidence in such an operator and bearing in mind they operate within a saturated ward, confidence in the operator is of the upmost importance.

For New / Variation Applications only.

It is recommended that the licence should only be granted if the application is amended, or if conditions are applied, as detailed below.

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Blackpool Council Licensing Service Representation made by a Responsible Authority							
Responsible Auth	ority						
Name of Responsi	ble Authority	Health	and Safe	ety			
Name of Officer	(please print)	Gareth	Shaw				
Signature of Office	r	G Shav	v				
Contact telephone	number	478315	;				
Date representation	n made	02	03	2015			
Do you consider m	ediation to be	appropria	te			No	
Premises Details							
Premises Name	Abingdon N	ews,					
Address	Stall 13, Abing	gdon Stree	t Market,				
	Blackpool						
	Lancashire						
Post Code	FY1 1DE						
Details of your re	presentation (Please re	efer and	attach ai	ny suppo	orting do	cumentation)
Details of your representation (Please refer and attach any supporting documentation) The Health and Safety Section would like to bring to the attention of the committee concerns in relation to the management/maintenance of this premise. Photographs below show that despite previous interaction from this department the premise is allowed to slide back into a state of poor maintenance and cleanliness. The pictures show that little consideration is given to proactively cleaning and maintaining the premise and it is usually only carried out when this department visits and serves enforcement documentation.							

1) Filthy floors and trapped cable at >200Volts



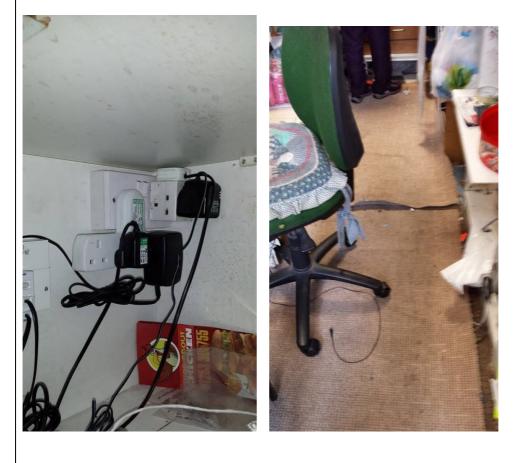
2) Left cluttered storage around an electric heater and right an accumulation of waste under shelving.

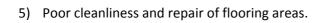


3) Shroud missing from and older consumer unit in display area thus exposing live electrical connections.



4) Left permanent use of extension leads and right carpet lifting in walkway.







6) Collapsed shelving.



7) Cables routed under carpets.



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01/03/2015

OBJECTING TO - A BINGTON NEWS, STALL 13, ABINGTON STREET MARKET, FV1 1DE. THE OBJECTION I HAVE IS LINKED TO PUBLIC SAFETY. I PERSONALLY WENT TO THIS SHOP AND ASKED HOW MUCH HIS SKOL 9% LACIER IS. HE TOLD ME £180 A CAN, THEN A MINUTE LATER, HE CAME ROUND THE COUNTERL AND OFFERED ME SEVEN CANS OF SKOL 9% FOR £500. THIS WAS 18/02/15.

I THOUGHT BLACKPOOL COUNCIL WERE AGAINST THIS KIND OF ACTIVITY.

KIND RECARDS Simon FEARDN. This page is intentionally left blank